

SERVICE PROVIDERS STRATEGIC PERFORMANCE 01 July – 31 DEC 2013

Section 116(2)

(b) of the Municipal Finance Management Act (MFMA) states that “The Accounting officer of a Municipality or Municipal Entity must- monitor on a monthly basis the performance of the contractor under the contract or agreement”

a) Service provider means a person or institution or any combination of persons and institutions which provide a municipal service;

c) Regularly report to the council of the Municipality or the board of directors of the entity as may be appropriate, on the management of the contract or agreement and the performance of the contractor.

The table below indicate service providers utilised according to functional areas:

Office of Municipal Manager

| Description of service Rendered | Term Of Contract | Performance Areas | Performance Rating | Performance comment | corrective measure |
|---------------------------------|------------------|-------------------|--------------------|---------------------|--------------------|
| None | None | None | None | None | None |
| | | | | | |

CORPORATE SERVICES

| Description of service Rendered | Term Of Contract | Performance Areas | Performance Rating | Performance comment | corrective measure |
|----------------------------------|------------------|-----------------------------------|--------------------|--------------------------------------|---|
| Back-up system | 2 Years | Provision of Back-up system | Good | Work done satisfactory | None |
| Time Management(Clocking) System | 3 Years | Electronic time management system | Good | Work done satisfactory | None |
| Provision of photocopy Machines | 2 Years | Provision of photocopy Machines | Average | Machines get break downs more often. | Capacity of the machines need to be improved. |
| Printing Services | 2 Years | Provision of Printing Services | Average | Delay in delivery of diaries | Development of proper planning |

BUDGET AND TREASURY

| Description of service Rendered | Term Of Contract | Performance Areas | Performance Rating | Performance comment | corrective measure |
|---------------------------------------|------------------|--|--------------------|---|----------------------------------|
| Rendering of banking services | 5 Years | Service for all banking needs. | Good | Work done satisfactory | None |
| Debt collection | 3 Years | Debt collection on all outstanding debts | Good | Work done satisfactory | None |
| Cleaning Service | 3 Years | Provision of cleaning services | Good | Work done satisfactory | None |
| Security Service | 3 Years | Provision of Security services | Good | Work done satisfactory | None |
| Printing Services | 2 Years | Provision of printing Services | Average | There is Machinery breakdown quite more often | Acquire Machine of high capacity |
| Provision of Insurance Services | 3 Years | Provision of Insurance Services | Good | Work done satisfactory | None |
| Provision of tracking device Services | 3 Years | Provision of tracking device Services | Good | Work done satisfactory | None |

COMMUNITY SERVICES

| Description of service Rendered | Term Contract Of | Performance Areas | Performance Rating | Performance comment | corrective measure |
|---|--|---|--------------------|------------------------|--------------------|
| Supply and delivery of waste collection Truck | 120 000 km or five years whichever comes first | Supply and delivery of waste collection Truck | Good | Work done satisfactory | None |

INFRASTRUCTURE SERVICES

| Description of service Rendered | Term Contract Of | Performance Areas | Performance Rating | Performance comment | corrective measure |
|---------------------------------|---|--|---|---|---|
| Maintenance of Roads | 2 years | compliance to specification supply on need basis meeting deadlines | Good | Highly responsive on request | N/A |
| Roads and storm Water Projects | More Details in Infrastructure services | More Details in Infrastructure services | More Details in Infrastructure services | More Details in Infrastructure services | More Details in Infrastructure services |

ECONOMIC DEVELOPMENT AND PLANNING

| Description of service Rendered | Term Of Contract | Performance Areas | Performance Rating | Performance comment | corrective measure |
|---------------------------------|------------------|-------------------|--------------------|---------------------|--------------------|
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